

Outlook Nebraska, Inc.

Refund Policy

As a 501(c)(3) organization, we consider contributions complete upon receipt of your payment. This ensures your contribution will be tax deductible. In certain circumstances, a refund of a contribution may be appropriate, for example, where there may be an error in the amount charged. Please contact the Office Manager at 402-614-3331 as soon as possible to make a correction to a contribution. Refunds are permitted for payments other than contributions so long as the Office Manager is notified prior to the event and / or use of the product or service.

PRIVACY STATEMENT

Outlook Nebraska, Inc. recognizes the importance of protecting consumer privacy. We are strongly committed to protecting the privacy of your personal information and providing a safe and secure environment for our customers and donors.

PRIVACY POLICY

This Privacy Policy describes how we use and do not use information provided to us and the steps we take to protect it.

PERSONAL INFORMATION WE COLLECT ONLINE

When you register for an event, make a purchase, or make a donation on outlooknebraska.org, we ask for your name, address, phone number, email address, and other personal information necessary to monitor and fulfill your order. For purposes of billing, you will need to provide your credit card type, number, expiration date, and billing address for the card. We will not sell, share, or rent this information to others.

THE USE OF COOKIES, LOG FILES AND IP ADDRESSES

Outlook Nebraska, Inc. may use standard "cookie" and web server logs to collect information about how our website is used. Cookies are pieces of data that a website transfers to a visitor's hard drive for record-keeping purposes. Cookies placed by our website may be set directly by our servers or by third parties providing analytics and technical services to us. Please note that you can set your browser to refuse all cookies or to indicate when a cookie is being sent; however, some portions of our website may not work properly if you refuse all cookies. A temporary cookie may also be used to record visitors who arrive on our site in response to advertisements. No personally identifiable information is stored and the cookie terminates after 30 days. Outlook Nebraska, Inc. also uses IP addresses to examine trends, administer the site, track user movement, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information.

SECURITY

Regarding our website, we have taken every precaution to protect our users' information. When users submit sensitive information via the website, all information is protected both online and off-line. When users are prompted to enter sensitive information, such as a credit card number, that information is encrypted and is protected with the best encryption software in the industry - SSL. While on a secure page, such as our order form, the lock icon will appear in the address bar or status bar of your web browser software. While we use SSL encryption to protect sensitive information online, we also do everything in our power to protect user-information off-line. All of our users' information, not just the sensitive information mentioned above, is restricted in our office. Only employees who need the information to perform a specific job, such as our accounting department, are granted access to personally identifiable information. Finally, the servers where we store personally identifiable information are protected by industry standard technologies, including password protection and firewalls.

NOTIFICATION OF CHANGES

If we decide to change our privacy policy, we will post those changes on our Homepage so our users are always aware of what information we collect, how we use it, and under circumstances, if any, we disclose it. We will use information in accordance with the privacy policy under which the information was collected.

PRIVACY CONCERNS

If you have any concerns about the security or privacy of your personal identifiable information, please send a written inquiry or notification:

Outlook Nebraska, Inc.
4125 S. 72ND Street
Omaha, NE 68127

Please remember to include your postal address, email address, and phone number with your correspondence.

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This policy is effective as of February 12, 2013